nextbike GmbH Price List for Germany

This price list is valid for the use of rental bikes offered by nextbike GmbH. This includes the usage of the nextbike brands nextbike Germany, swa Rad in Augsburg, NorisBike in Nuremberg, metropolradruhr in the Ruhr Valley, PotsdamRad in Potsdam, Fächerrad in Karlsruhe, sz-bike in Dresden, VRNnextbike in the Rhein-Neckar region, KVB-Rad in Cologne and e-bike stations in the Stuttgart region. For nextbike in countries other than Germany and/or partner systems, the terms and conditions of the applicable partners apply.

1) Rates

a) There is no registration fee for the creation of a nextbike customer account via smartphone app, online, rental terminal, using an on-board computer or in person directly at a cooperation partner's location. For registrations done via telephone, nextbike will charge a registration fee of 3 €.

b) Upon registration, a credit balance of 1 € is to be charged to activate the payment method chosen by the customer (credit card or bank account). This credit balance may be applied to rentals in all tariff levels and does not expire.

c) Normal Fare: 1 € for 30 minutes and 9 € for 24 hours.

d) RadCard Fare: 48 € annually (sz-bike: 36 € annually – only usable in Dresden), the first 30 minutes of every rental are free of charge. The tariff is valid for only one bike. The minimum contractual period is 12 months. Details regarding the termination of the RadCard tariff may be found in our GTCs.

e) E-bike stations in the Stuttgart region: 2 € for each hour, 16 € for 24 hours. Night rates (18:00–09:00): 2 €.

2) Discounted Rates in Germany

a) Special conditions apply in many cities as a result of local cooperative agreements. Further information regarding these special conditions can be found online. The applicable discounts reduce rental rates for the selected tariffs.

b) All special conditions apply, as a rule, to one bike only.

3) Additional Fees

a) A nominal fee of € 2 is charged for the issuing of a customer card. The card serves as an access medium for on-board computers and rental terminals.

b) A service fee of 1.89 € will be added to the final cost for return-debit transactions.

4) Service Fees

a) A fee of 20 € will be applied should the bike not be returned to an official station. The right to charge a higher fee in individual cases in which the actual expense incurred is higher than this amount remains unaffected. Return locations may be found online or via the app. If the bike is not returned outside of the flex zone, nextbike will charge 20 € plus 2 € for each km the bike is remote from the flex zone.

b) Should the bike be returned incorrectly or not be locked correctly, a service fee of 25 € shall be applied.

c) A fee of 40 € per lock shall be charged should the lock not be present upon return.

d) Should the bike be stolen as a result of negligence, customer participation (deductible) shall be in the amount of 75 €.

e) Should an e-bike be stolen as a result of negligence, customer participation (deductible) shall be in the amount of 150 €.

f) In cases of damage, a fee for actual material and labor costs incurred shall be invoiced. These charges shall not exceed 75 €.

g) In individual cases, nextbike GmbH reserves the right to charge service fees in accordance with actual expenses incurred.

h) In cases of customer card loss, a replacement may be ordered at any time. A replacement fee of 2 € shall be charged.

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